



# 1Q2023 Results Update

PT. PRODIA WIDYAHUSADA TBK



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# CORPORATE OVERVIEW



## **Performance Highlight in 1Q2023**





- **50 years experience** in Clinical Lab Industry since 1973
- Has the most recognized Brand in Indonesia
- Largest private independent clinical lab chain by size of network and revenue, with 37.9% market share in Indonesia
- The first and the only Clinical Independent Lab with CAP (College of American Pathologists)
   accreditation in Indonesia since 2012

## IDR 517.8 Billion

1Q2023 Revenue (-6.9% yoy), CAGR 5yrs (+6.7%)

## >639K

1Q2023 Visit (-17.9% yoy), CAGR 5yrs (+1.3%)

## >4.2 million

1Q2023 Volume (-2.4% yoy), CAGR 5yrs (+4.9%)

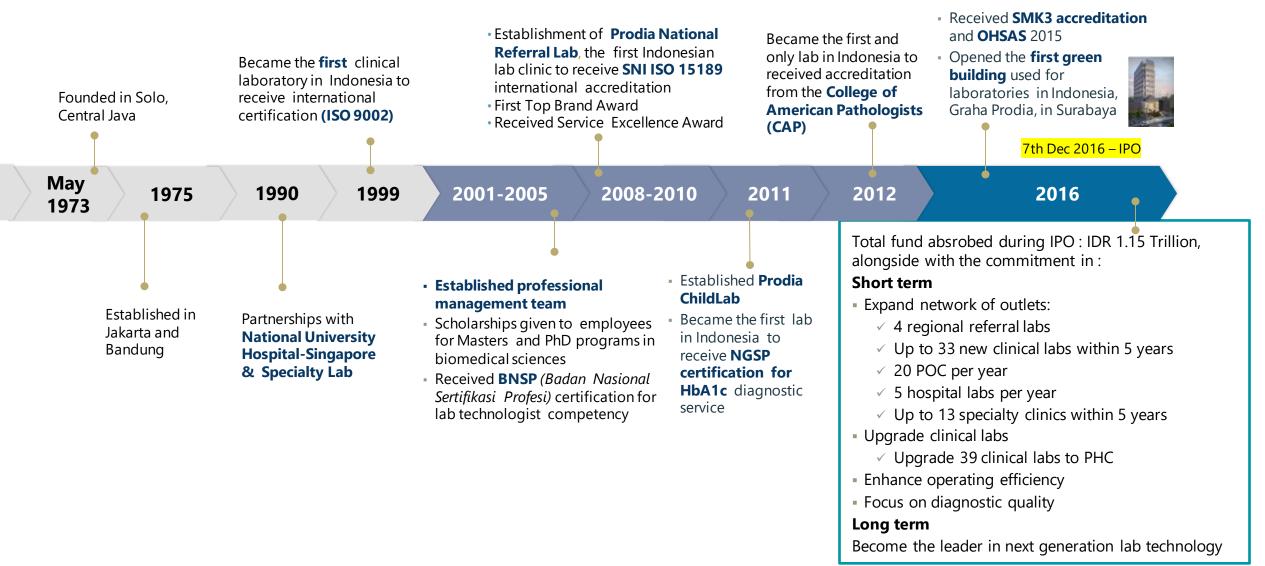
## 285 outlets

In 34 provinces throughout Indonesia

#### **Extensive Milestone to Grow**







#### **Extensive Milestone to Grow**





2017

## Focus on Quality Diagnostic:

- Received Westg aard Six Sigma Certification
- Received KALK Accreditation

## New Outlet Development:

- 7 clinical labs
- 3 hospital labs
- 4 specialty clinics

#### Digital Development:

Prodia Mobile

2018

#### Launched Next Generation Lab & Genomics Lab:

- Research Lab,
- Evaluation Lab,
- Molecular Diagnostic Lab,
- Mass Spectrometry & Separation Science Lab,
- Anatomical Pathology Lab
- Flow Cytometry Lab

## New Outlet Development:

- 7 clinical labs
- 3 hospital labs
- 2 specialty clinics

## Digital Development:

ProdiaLink

2019

#### Applied Lab Automation:

- Total Laboratory Automation
- Laboratory
   Automation
   System for
   Autoimmune

## New Outlet Development:

- 4 clinical labs
- 1 specialty clinics

#### New Test Development from Next-Gen Lab:

- Lifestyle Genomic
- Disease Risk Genomic
- Targeted Therapy 14 new test launched

2020

The first private lab in Indonesia that using fully automated Cobas 6800 for RT-PCR testing

## New Outlet Development:

• 1 clinical labs

#### New Test Development from Next-Gen Lab:

- Lifestyle Genomic
- Disease Risk Genomic
- Immunohistochemi calTest

14 new test launched

## Digital Development:

Teleconsultation
 Services

2021

## New Test Development from Next-Gen Lab:

- Disease Risk Genomic
- Preventive & Predictive Testing 11 new test launched

## Digital Development:

 Prodia Mobile enhancement ver 3.0

#### **Customer Centric Enhancement:**

- Home Service
- Contact Center

2022

#### New Test Development from Next-Gen Lab:

- Lifestyle Genomic
- Disease Risk Genomic
- Preventive & Predictive Testing
   18 new test launched

#### Digital Development:

- Prodia Mobile for Doctor
- Home Service booking via apps
- Established new subsidiary: PT Prodia DIgital Indonesia (develop U by Prodia)

## Commercial Partnership:

- Hospital Partnership (include IHH Healthcare)
- Digital Partnership

2023

#### New Test Development from Next-Gen Lab:

- Preventive & Predictive Screening
- 4 new test launched

#### New Outlet Development:

• 1 clinical lab

#### Digital Development:

• U by Prodia

## **Experienced Management Team**

With more than 20 years experience in delivering growth and innovation of Prodia











**Gunawan Prawiro Soeharto**Co-Founder and

Commissioner



Years of Experience

Endang Hoyaranda





Joseph Fellipus Peter Luhukay

Independent Commissioner



Keri Lestari Dandan

Independent Commissioner



**Dewi Muliaty** 

**President Director** 

Years of Experience



Liana Kuswandi

**Finance Director** 



Years of Experience

#### Indriyanti Rafi Sukmawati

Business & Marketing Director



**Andri Hidayat** 

Digital Service Transformation & IT Director



Years of Experience

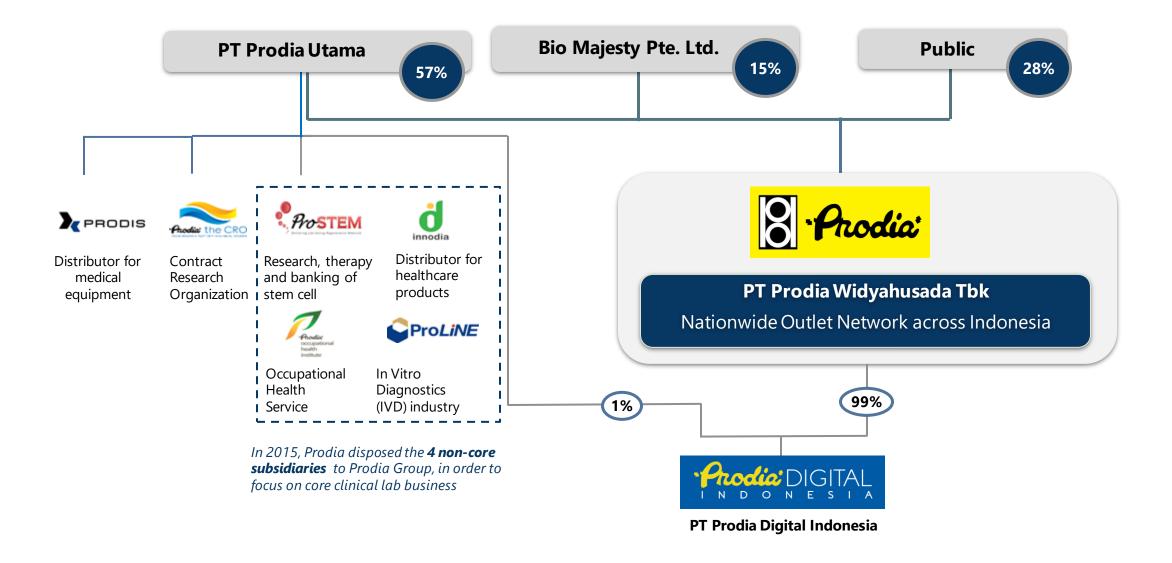
#### Ida Zuraida

Human Capital & GA Director

## **Shareholder Composition**











# INVESTMENT HIGHLIGHT



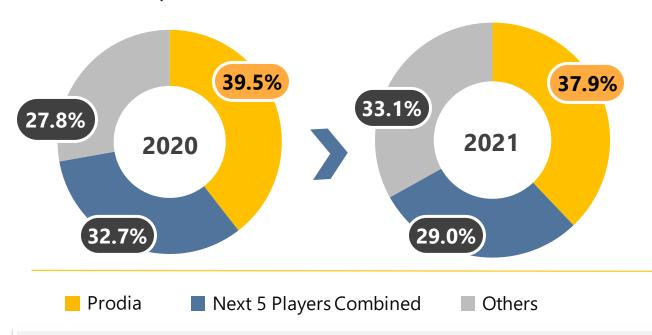
## **Largest Independent Labs Chain**





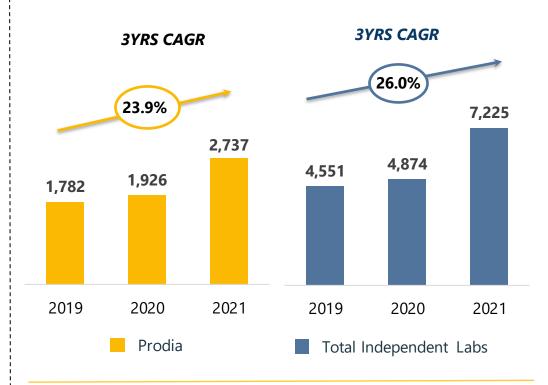
#### **Market Share by Revenue**

Independent Clinical Labs (2020 & 2021)



- Indonesia's Diagnostic Lab Market Size in 2021: IDR 34.3 Trillion (+31.8% yoy).
- Independent Clinical Lab Market in 2021: IDR 7.3 Trillion (+48.2% yoy) mostly **driven by COVID test** with contribution more than 50%. In 2022, COVID test expected to decline around 25-35%.

## Prodia vs Total Independent Labs (Billion IDR)



Source: IQVIA Analysis (2022), Company calculation

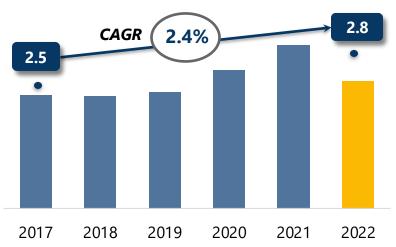
Source: IQVIA Analysis (2022)

## **Strong Operational Track Record**

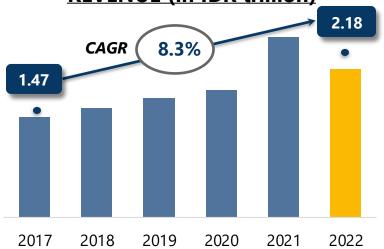




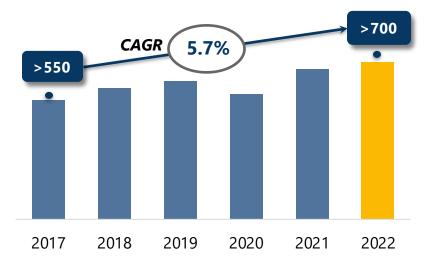




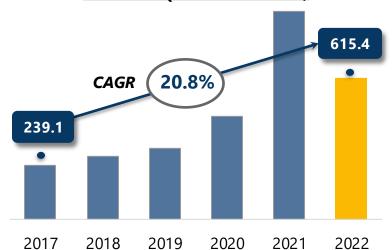
#### **REVENUE** (in IDR trillion)



#### **REVENUE PER VISIT (in IDR '000)**



#### **EBITDA** (in IDR Billion)



Prodia has
generated
continuous
revenue growth
and increasing
number of visits

that supported Company's profitability

## **Comprehensive Service Offering**







**Routine Testing** 



**Non-Laboratory Testing** 



**Specialty Clinics** 



**Esoteric Testing** 



**Referral Lab Services** 



**Doctor Consultation** 



**Genomic Testing** 



**General Medical Check-Up Services** 



**Preventive Treatment** 





**Doctor Referrals** 



#### **External Referrals**



#### **Corporate Clients**

- Individual Walk-In Patients
- Payment made out-ofpocket
- Patients referred by their doctors
- Payment made outof-pocket
- Samples referred by other healthcare providers (i.e.: labs, hospitals)
- Funded by healthcare providers
- Customers whose employers offer them access to diagnostic testing as form of compensation
- Funded by corporate clients and private insurance

One-stop shop,
offering the most
comprehensive
range of clinical
lab tests in
Indonesia,
allowing us to meet
the needs of a wide
range of customers

## Scalable Hub & Spoke Business Model





4 Referral Labs in Jakarta. Surabaya, Medan, Makassar



Prodia Clinical Labs. Hospitals and Other Clinics may refer tests to PRLS



Centralized information with integrated IT platform that connects each lab to PRLS

#### **Collection / Testing**



Prodia Clinical Labs & Clinics / Specialty Clinics



Our Regional Referral Labs serves a 24/7 Operation to Fully Accommodate Referral Needs from All Prodia Outlets



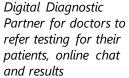
Prodia Clinical Labs



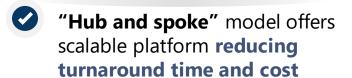
Point-of-Care



Referrals



#### **Significant Economies of Scale Achieved**



**Spokes** facilitate **deeper** penetration within region strengthening brand and driving higher volumes

> **Efficiency of a clinical** laboratory improves with increasing test volumes making automated tests less expensive and labs more cost efficient

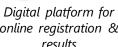


External Referrals

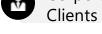


Walk-in Customers

















online registration & results

## Strong Relationship with Medical Community



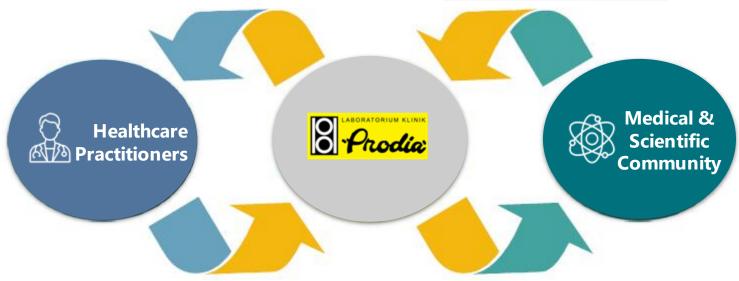


Strong relationships through the work of more than 500 Marketing and Laboratory Information Service personnel

**Quality Service** 

Introduced new tests, such as NIPT ProSafe, Amino Acid Profile, Fatty Acid Profile, CArisk, DIArisk, Liquid biopsy EGFR Mutation, New Born Screening, 17OH Progesterone & PKU

#### **New Test Introduction**



#### **Ongoing Referrals**

Received referrals from >20,000 doctors in 1Q2023

#### **Research Collaboration**

Entered into agreement with **44 institutions:** 38 Faculty of Medicines, 1 Faculty of Pharmacy, 1 Faculty of Health Sciences, 1 Institution in Science and Tech., 1 Institution in Molecular Biology, and 1 Professional Organization

Prodia has developed long-term relationships with healthcare practitioners and medical and scientific community, which generated an ongoing source of referrals and scientific breakthrough.

#### **Pioneer in New Lab Testing**







Offer more than 3,000 type of testing, with referral Partnership to NUH Singapore and Quest Diagnostic US



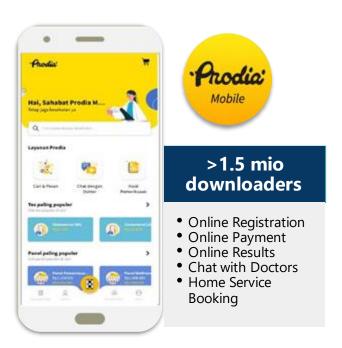
·Prodia

>5,500

Target to launch minimum 10 **new testing** every year

#### One of The Largest Digital Healthcare Platform

#### **Walk-in Apps Prodia Mobile**



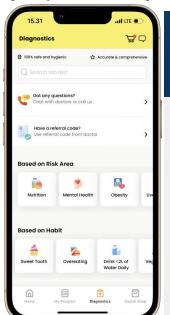
#### **Doctor Referral Apps Prodia Mobile for Doctor**



#### **One Stop Health Solution Apps U** by Prodia

Prodici

(Managed by PT Prodia Digital Indonesia)



#### Launched in March 2023, >41.000 downloaders

- Lab Test
- Online Results
- Home Service Booking
- Health Scoring
- Health Shop
- Health Consultation\*
- Vaccination\*
- Personalized Health Program\*
- Lifestlye Challenges\*

\*next development





# MARKET OVERVIEW & GROWTH STRATEGY



## 2023 Indonesia Economic Outlook

Stay Resilient with Positive Growth Forecast





4.5% - 5.3%

#### **Indonesia's GDP Growth Projection for 2023**

| GDP Growth Projecti  | 1           |       |
|--|-------------|-------|
|  | Indonesia   | World |
| Indonesia's Govt'  | 4.5% - 5.3% | 2.3%  |
| World Bank   | 4.8%        | 1.7%  |
| Organization for Economic Cooperation and Development (OECD) | 4.7%        | 2.2%  |
| Asian Development Bank                                       | 5.0%        | -     |
| International Monetary Fund (IMF)                            | 4.8%        | 2.7%  |





#### Indonesia's Healthcare Market

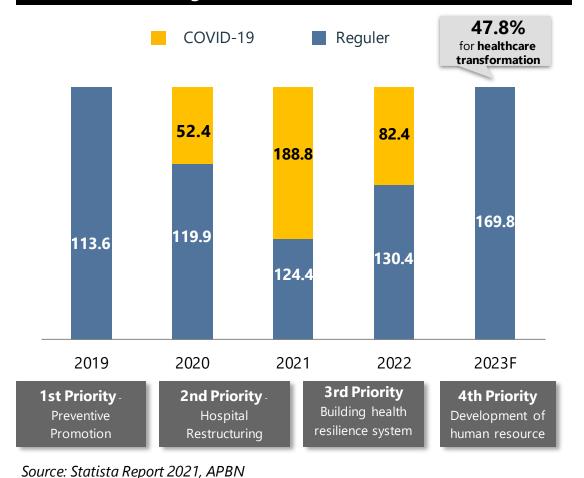




Focusing more on preventive treatment and with the opportunity to tap in digitalization

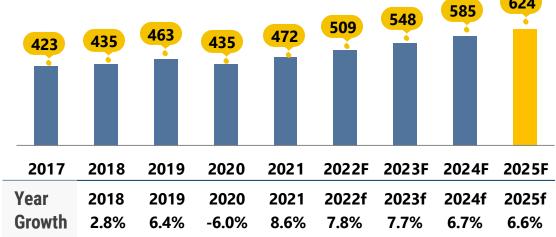
As the COVID-19 cases began to decrease, The Ministry of Health has focusing its budget allocation more on improving the quality of health services (47.8% / ~85.5 IDR Tr from total healthcare budget)

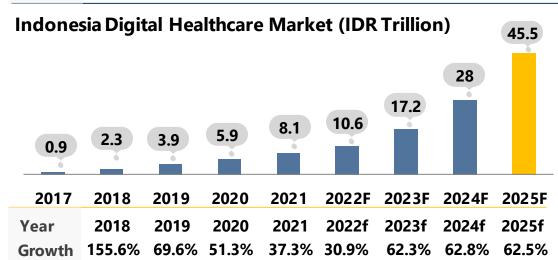
#### **Government Budget Allocation for Healthcare (in Trillion)**



The development of Indonesia Digital Healthcare Market creates good opportunity







## Company's Growth Strategy







**Expand** our presence and grow our **network of outlets** in both physical and digital channel in Indonesia



**Upgrade** existing clinical laboratories to provide wider range of tests and services and increase volume



**Transform B2C Model** through omnichannel customer journey, leveraging digital and customer centric offerings



**Pioneer innovation** in diagnostic regionally



Focus on the development of **nextgeneration diagnostic technologies** for precision medicine



Build new growth pillars



Orchestrate highest quality **health ecosystem** and leading digital health ecosystem in Indonesia



Reinforce Company's subsidiary: Prodia Digital Indonesia, to drive volume and revenue growth through **digital services** 



Focus on providing **quality diagnostic** and related healthcare tests and services



Enhance internal **operating efficiency** to be industry leading on cost

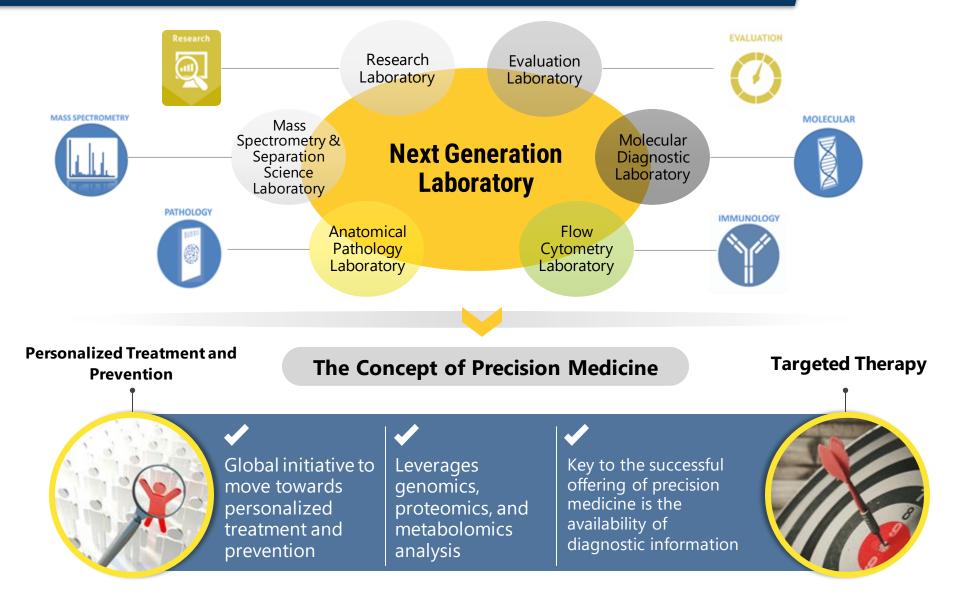


Develop **a strong ESG proposition** to achieve Sustainable Business Growth

## **Leader in Next Generation Technology**







## **Prodia's Impact to Community**







Prodia delivers impact through initiatives to achieve sustainable business growth in creating added value for stakeholders including shareholders, customers, medical personnel, regulators, the communities and the environment. This program contains our contribution in the fields of health, education and environment in line with the Sustainable Development Goals (SDGs) in Indonesia



**Enhancing the Health Quality** of Indonesian People



Promoting Health Paradigm

Thalassaemia Screening & Medical Check Up

Genetic Testing for Rare Disorders



Managing Competitive Human Capital in Health Sector

Prodia Education Research Institute & Research Collaboration

Prodia Corporate University

Healthy Workforce (Employee Wellness & Safety Workplace)

Women Leadership





Reducing Environmental Impact

Waste Management

Prodia in U

Green Infrastructure

Coral Reef Revitalization

Prioritizing ESG-focused vendor selection





# BUSINESS UPDATE



# **Deliver Solution for Customer Needs with Customer Centric Model**







## Product Innovation to provide complete type of Lab tests



- License Upgrade to provide more services
- Adjusted Facilities related to Safety and Hybrid Service Model

**Upgrade Building & Service Facilities** 





#### **Professional Contact Centre**

- Call Centre 1500-830
- Chat Whatshapp 0855-1500-830
- Chat bot TANIA (Tanya Prodia) Customer can book and pay lab test & home service by phone/whatsapp





- Added Home Service Capacity (more than 1,000 location per day)
- Home service booking through Apps
- Ethos internal apps for Home Service task force



#### **ProdiaLink**

- Prodia Mobile
- Prodia Mobile for Doctor
- U by Prodia
- ProdiaLink for External Referral
- Prodia Sandbox (portal information system)

#### **Digital Service Development**



- Digital Communication
- Promotion and Education
- Social Media Activation
- RTD with Professional Lab Association, HCP, and Vendors

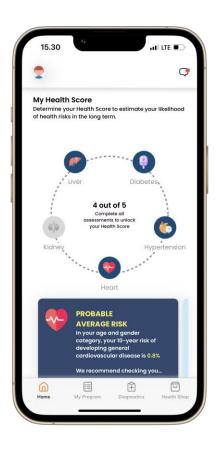
#### **Marketing and Education Activities**

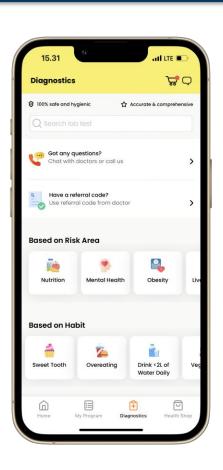
**Home Service Expansion** 

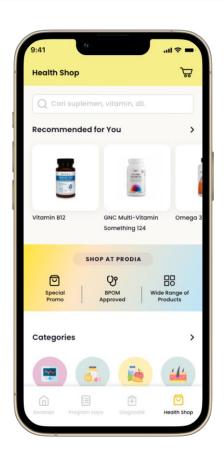
## **New Apps Launching – U by Prodia**

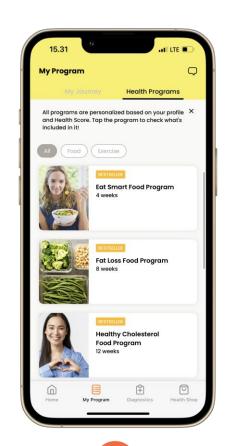














Managed by PT Prodia Digital Indonesia, U by Prodia is a comprehensive digital health service to provide one-stop digital health solution for its customer.





## **Digital Diagnostic Partner for Doctor**





Giving effectiveness and easiness for Doctor in manage the patient's health report

Prodia Mobile for Doctor apps assist doctors to create testing referral to all Prodia's Lab Services, provides live chat and manage their patient's online health report.



#### **Launched in April 2022**







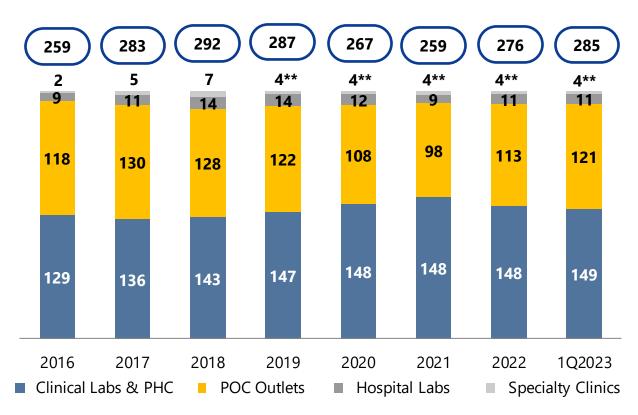
>5,500 downloaders >850 active doctors (chat & referral)

## **Outlet Development**





#### 2016-2023 Outlet Development



\*includes 1 (one) Standalone PHC Kemang, and 4 (four) specialty clinics that operate in existing clinical lab branches: 1)PCHC Jakarta, 2) PCHC Medan, 3) PWHC Medan, 4) PCHC Surabaya. \*\*consists of standalone specialty clinics (PWHC and PSHC Surabaya, PWHC and PSHC Jakarta)

#### **2023 Outlet Development Target**



"Prodia not only focus to develop physical outlets but also the digital network to create **omnichannel presence** for our customers"

## 1Q2023 Revenue (Unaudited)



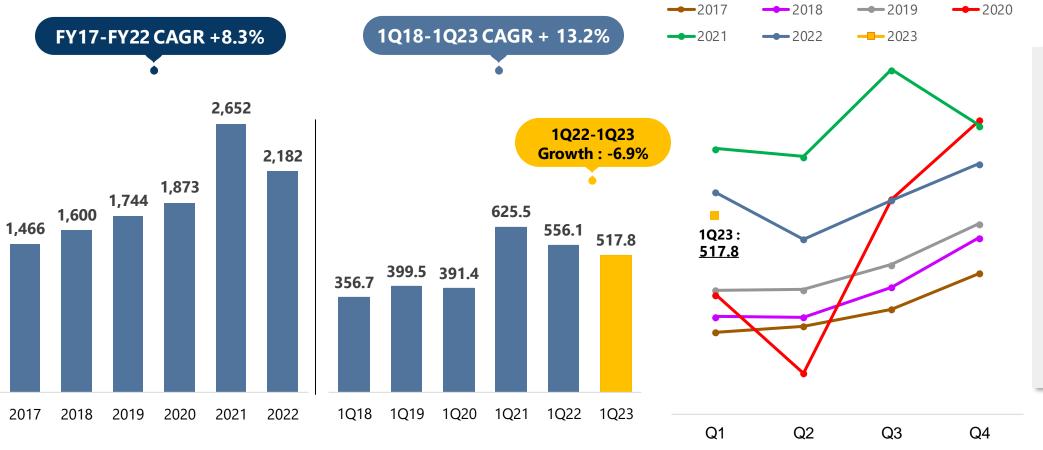




In IDR Billion

#### **Quarterly Revenue (Unaudited)**

In IDR Billion



- Soft revenue performance in 1Q23 was impacted by fasting period and normalization from Omicron outbreak in 1Q22.
- We still observed a positive revenue growth mainly on external referrals segment.





# FINANCIAL UPDATE

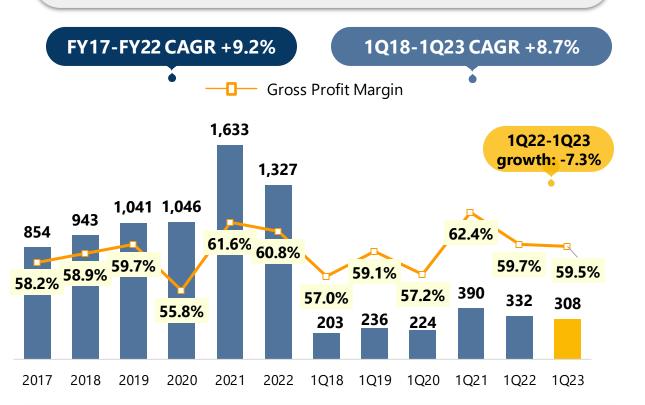


## 1Q2023 Gross Profit & Net Income





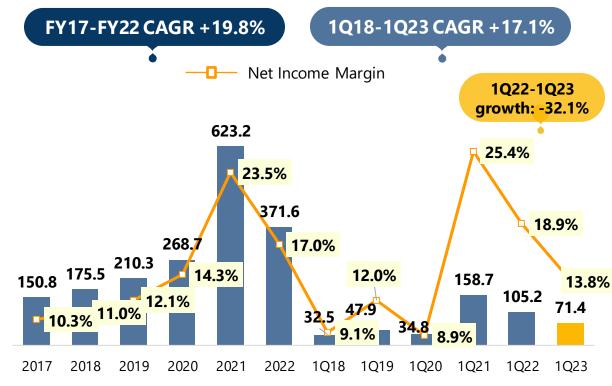
#### **Gross Profit (in IDR Billion)**



Gross Profit margin slightly decrease due to an increase of indirect cost on COGS due to depreciation cost.



#### **Net Income (in IDR Billion)**



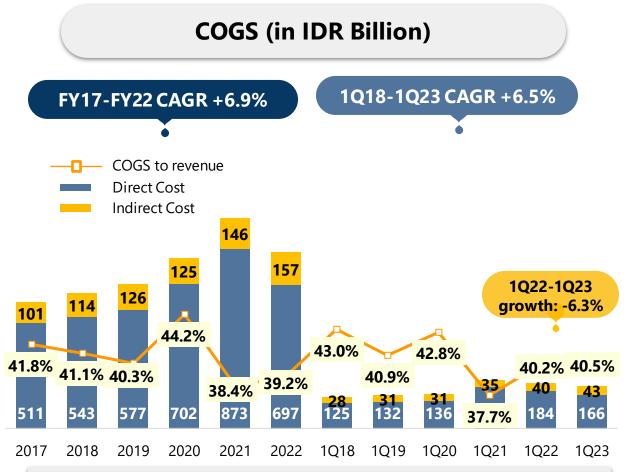


An increase of OPEX and soft revenue performance cause slower Net Income margin in 1Q23.

#### **1Q2023 COGS & OPEX**







COGS decline along with the slower of revenue growth in 1Q2023 results on maintained COGS per sales at around 40%.



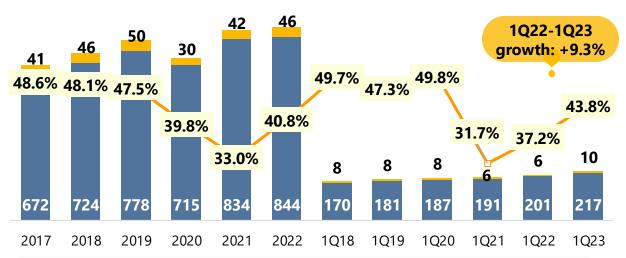
#### **OPEX (in IDR Billion)**



Opex to revenue

G&A Expense

Marketing Expense





OPEX per sales increase due to G&A cost increase as impacted by the hike of some tariffs.

## **1Q2023 Financial Summary**





| (in IDR Bn)  | 1Q2023 | 1Q2022 | Change |
|--------------|--------|--------|--------|
| Revenue      | 517.8  | 556.1  | -6.9%  |
| Gross Profit | 308.1  | 332.4  | -7.3%  |
| EBIT         | 82.8   | 125.3  | -33.9% |
| EBT          | 90.6   | 132.7  | -31.7% |
| Net Income   | 71.4   | 105.2  | -32.2% |
| EPS          | 76.19  | 112.24 | -32.1% |
| EBITDA       | 126.4  | 167.3  | -24.5% |

| (in IDR Bn)  | 1Q2023  | FY2022  | Change |
|--------------|---------|---------|--------|
| Total Asset  | 2,734.8 | 2,854.6 | -4.2%  |
| Total Equity | 2,381.6 | 2,350.7 | +1.3%  |





## THANK YOU!

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